

RAYWOOD WATER SUPPLY CORPORATION  
SERVICE AGREEMENT

- I. **PURPOSE:** The Raywood Water Supply System is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before Raywood Water Supply Corporation will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not reestablish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS:** The following undesirable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air gap or a reduced pressure-zone backflow prevention device.
  - C. No connection, which allows water to be returned to the public drinking water supply, is permitted.
  - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux, which contains more than 0.2 percent lead, can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT:** The following are the terms of the Service Agreement between Raywood Water Supply Corporation (The Water System) and \_\_\_\_\_ (the Customer).
- A. The water system will maintain a copy of this agreement as long as the customer and/or the premises is connected to the water system.
  - B. The customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the water system or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the water system's normal business hours.

- C. The Water System shall notify the customer in writing of any cross-connection or other undesirable plumbing practice, which has been identified during the initial inspection or the periodic re-inspection.
  - D. The customer shall immediately correct any undesirable plumbing practice on his premises.
  - E. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the water system. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. **ENFORCEMENT:** If the customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

\_\_\_\_\_  
CUSTOMER SIGNATURE

\_\_\_\_\_  
DATE

# RAYWOOD WATER SUPPLY CORPORATION SERVICE APPLICATION AND AGREEMENT

Service Classification: _____
Cost: _____
Work Order # _____
Eng. Update: _____
Account #: _____

*Please Print*

Date: \_\_\_\_\_

APPLICANT'S NAME: \_\_\_\_\_

CO-APPLICANT'S NAME: \_\_\_\_\_

CURRENT BILLING ADDRESS:

FUTURE BILLING ADDRESS

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

PHONE NUMBER – Home ( \_\_\_\_\_ ) Work: ( \_\_\_\_\_ )

PROOF OF OWNERSHIP PROVIDED BY: \_\_\_\_\_

DRIVER'S LICENSE NUMBER OF APPLICANT: \_\_\_\_\_

LEGAL DESCRIPTION OF PROPERTY (Include name of road, subdivision with lot and block number): \_\_\_\_\_  
\_\_\_\_\_

PREVIOUS OWNER'S NAME AND ADDRESS (IF TRANSFERRING MEMBERSHIP):  
\_\_\_\_\_  
\_\_\_\_\_

ACREAGE: \_\_\_\_\_ HOUSEHOLD SIZE: \_\_\_\_\_ NUMBER IN FAMILY: \_\_\_\_\_

LIVE STOCK AND NUMBER: \_\_\_\_\_

SPECIAL SERVICE NEEDS OF APPLICANT: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**NOTE: Form must be completed by applicant only. A map of service location request must be attached.**

<p>The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname.</p>						
<input type="checkbox"/> White, Not of Hispanic Origin	<input type="checkbox"/> Black, Not of Hispanic Origin	<input type="checkbox"/> American Indian or Alaskan Native	<input type="checkbox"/> Hispanic	<input type="checkbox"/> Asian or Pacific Islander	<input type="checkbox"/> Other (Specify)	<input type="checkbox"/> Male <input type="checkbox"/> Female

EQUAL OPPORTUNITY PROGRAM

Service Application and Agreement (continued)

AGREEMENT made this \_\_\_\_\_ day of \_\_\_\_\_, 20 \_\_\_\_\_,

Between Raywood Water Supply Corporation, a corporation organized under

the laws of the State of Texas (hereinafter called the Corporation) and \_\_\_\_\_,

(Hereinafter called the applicant and/or Member)

Witnesseth:

The Corporation shall sell and deliver water and/or wastewater service to the Applicant and Applicant shall purchase, receive, and/or reserve service from the Corporation in accordance with the Bylaws and Tariff of the Corporation as amended from time to time by the Board of Directors of the Corporation. Upon compliance with said policies, including payment of a Membership Fee, the Applicant qualifies for Membership as a new Applicant or continued Membership as a Transferee and thereby may hereinafter be called a Member.

The Member shall pay the Corporation for service hereunder as determined by the Corporation's Tariff and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Member acknowledges receipt hereof by execution of this agreement.

The Board of Directors shall have the authority to cancel the Membership of any Member not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service.

If this agreement is completed for the purpose of assigning utility service as part of a rural domestic water and/or wastewater system loan project contemplated with the Farmers Home Administration, an Applicant shall pay an Indication of Interest Fee in lieu of a Membership Fee for the purposes of determining:

1. The number of taps to be considered in the design, and
2. The number of potential ratepayers considered in determining the financial feasibility of constructing either
  - a. A new water system, or
  - b. Expanding the facilities of an existing water system, the Applicant thereby agrees to obtain, utilize, and/or reserve service as soon as it is available. Applicant, upon qualification for service under the terms of the Corporation's policies, shall further qualify as a Member and the Indication of Interest Fee shall then be converted by the Corporation to a Membership Fee. Applicant

further agrees to pay, upon becoming a Member, the monthly charges for such service as prescribed in the Corporation's published rates, fees, and conditions of service. Any breach of this agreement shall give cause for the Corporation shall give cause for the Corporation to liquidate, as damages, the fees

#### Service Application and Agreement (continued)

previously paid as an indication of interest. In addition to any Indication of Interest Fees forfeited, the Corporation may assess a lump sum of \$300.00 as

- c. liquidated damages to defray any losses incurred by the Corporation. If delivery of service to said location is deemed infeasible by the Corporation as a part of this project, the Applicant shall be denied Membership in the Corporation and the Indication of Interest Fee, less expenses, shall be refunded. The Applicant may re-apply for service at a later date under the terms and conditions of the Corporation's policies. For the purposes of this agreement, an Indication of Interest Fee shall be of an amount equal to the Corporation's Membership Fees.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter and/or wastewater connection is for the sole use of the Member or customer and is to provide service to only one (1) dwelling and/or only one (1) business. Extension of pipe or pipes to transfer utility service from one property to another, to share, resell, or sub-meter water to any other persons, dwellings, business, and/or property, etc., is prohibited.

The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon Member's premises at all reasonable times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the Member's property.

The Corporation's authorized employees shall have access to the Member's property or premises and service lines and plumbing facilities at all reasonable times for the purpose of inspection to insure compliance with state required Minimum Acceptable Operating Practices for Public Drinking Water System, as promulgated by the Texas Natural Resource Conservation Commission or successor agency, applicable plumbing codes, and utility construction standards. The Corporation strictly prohibits the connection of service pipelines from its water service meter to any private well or other unknown water supply.

In the event the total water supply is insufficient to meet all of the needs of the Members, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's Tariff. By execution by the Applicant of this Agreement, Applicant hereby shall comply with the terms of said Program.

The Member shall install at his own expense any necessary service lines from the Corporation's facilities and equipment to the point of use, including any customer service isolation valves, clean-outs, and other equipment as may be specified by the Corporation. The use of pipes and pipe fittings

that contain more than 8.0% lead or solders and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential facility providing water for human consumption and connected to the Corporation.

By execution hereof, the Member shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors,  
Service Application and Agreement (continued)

tampering by other Member/Users of the Corporation, normal failures of the system, or other events beyond the Corporation’s control.

The Member shall grant to the Corporation, now or in the future, any easements of right-of-way for the purpose of installing, maintaining, and operating such pipelines, meters, valves, and any other such equipment which may be deemed necessary by the Corporation to extend or improve service for existing or future Members, on such forms as required by the Corporation.

By execution of this Service Application and Agreement, Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said applicant owns a Membership Certificate. Said guarantee shall pledge any and all Membership Fees against any balance due the Corporation. Liquidation of said Membership Fees shall give rise to discontinuance of water utility service under the terms and conditions of the Corporation’s Tariff.

By execution of this Service Application and Agreement, Applicant agrees that non-compliance with the terms of this Agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the Corporation.

Any misrepresentation of the facts by the Applicant on any of the four pages of this form shall result in discontinuance of service pursuant to the terms and conditions of the Corporation’s Tariff.

\_\_\_\_\_  
Applicant/ Member

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witnessed

\_\_\_\_\_  
Approved and Accepted

**CUSTOMER SERVICE FEES & INSTALLATION PROPOSAL**

**\*PROPOSAL FOR INSTALLATIONS\***

<b>MEMBERSHIP FEE</b> <i>(Required for each meter)</i>	<b>BUY IN FEE</b> <i>(New Member Only-unless membership transferred from previous member)</i>	<b>*METER INSTALL</b> <i>(If Needed) Standard</i>	<b>*METER INSTALL</b> <b>W/Road Bore</b>	<b>*METER INSTALL</b> <b>W/Line extension</b>
\$150.00	\$1,500.00			

*\*ALL QUOTED AMOUNTS INCLUDE COST OF LABOR AND EQUIPMENT, SUCH AS BACKHOE, ETC. AMOUNTS ARE ESTIMATED, AND MAY VARY AFTER COMPLETION OF WORK IS DONE.*  
**SPECIAL COMMENTS:**

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**Please draw a sketch in the space below of the location of your property including nearby roads, driveways, homes, etc. Indicate where you would like to have your meter placed if install needed. (or where existing meter is located) Also give description of your home, example, wood frame/color, brick, mobile home, etc.**

**CUSTOMER NAME:** \_\_\_\_\_ **PHONE#:** \_\_\_\_\_

# RAYWOOD WATER SUPPLY CORPORATION

**NEW CUSTOMER  
SERVICE FEES  
*WITH EXISTING SERVICE***

MEMBERSHIP FEE.....\$150.00

**NEW CUSTOMER  
SERVICE FEES  
*WITH NEW SERVICE***

MEMBERSHIP FEE.....\$150.00

**\*BUY-IN FEE.....\$1,500.00\***

**\*\*LABOR TO INSTALL METER, TAP  
LINES, ROAD BORES, ETC., ARE  
CHARGED EXTRA. \*\***

\* If membership is transferred from previous owner/member to new buyer/member upon purchase of land/home, no new member Buy-In Fee will be assessed to new customer. \*



ATTACH  
COPY  
OF  
DEED  
RECORDS  
TO  
BACK  
OF  
THIS  
PAGE  
PLEASE

**Raywood Water Supply Corporation**

**Water Rate Table as of 2/27/17**

***MINIMUM MONTHLY CHARGE  
(STANDARD METER SIZE)  
\$42.24***

**GALLONAGE RATE: (USING STEP/TIER RATE AS PER TRWA SUGGESTION)**

<b>USAGE</b>	<b>RATE:</b>
<b>0-2,000.....</b>	<b>\$2.00 / 1,000</b>
<b>2,001-6,000.....</b>	<b>\$2.25 / 1,000</b>
<b>6,001-10,000.....</b>	<b>\$2.50 / 1,000</b>
<b>10,000 +.....</b>	<b>\$3.00 / 1,000</b>

*ADDITIONAL SPECIAL SIZE METERS ONLY:*

<u><i>RATE #</i></u>	<u><i>METER SIZE</i></u>	<u><i>MINIMUM MONTHLY CHARGE</i></u>
3	1 INCH	\$61.37
4	1 ½ INCH	\$93.24
5	2 INCH	\$131.49

*\*+.5% TCEQ ASSESSMENT TO WATER CHARGES ONLY*